



Specialist agencies for housing emergencies

Support and advice if you are threatened with the loss of your home and if you are homeless

Who we are

The loss of one's own four walls is a very particular emergency situation. As the specialist agencies for housing emergencies, we are there for you in this situation.

You can find us in the Hamburg district offices. We can support you if you might be about to lose your home or have already lost it.

What we do

Keeping your home

We will help you keep your home. For example, if you have rent arrears, it's possible for them to be re-arranged either as a loan or obtain financial assistance.

Residential agency

If you, as a citizen of Hamburg or a refugee with the right to remain, have become homeless and live in accommodation under public law, we will support you in the search for a new home.

Accommodation under public law

If you become homeless from one day to the next and have no other accommodation, we will act as an intermediary for you to find a space in accommodation under public law. Keeping your home

We offer help with

- Rent arrears,
- Termination of tenancies without notice
- Actions for eviction,
- Difficulties with landlords,
- Eviction,
- Homelessness,
- The search for a new home if you are homeless or live in a hostel.

Please arrange an appointment for advice. If we cannot help you, we will make every effort to pass you on to the right agency.

You can find more information at www.hamburg.de/obdachlosigkeit.

How to contact us

Altona

Alte Königstraße 29 - 39, 22767 Hamburg
Telephone: +49 428 11 - 39 72
Mon, Tues, Fri 8:00- 12:00, Thurs 8:00- 16:00

Bergedorf

Weidenbaumsweg 21, Entrance C, 21029 Hamburg
Telephone: +49 428 91 - 21 21
Mon, Thurs 8:00- 16:00, Tues, Fri 8:00- 13:00

Eimsbüttel

Grindelberg 62 - 66, 20144 Hamburg
Telephone: +49 428 01 - 19 61
Mon, Tues 8:00- 14:00, Weds 8:00- 12:00, Thurs 8:00- 18:00

Harburg

Harburger Rathausforum 1, 21073 Hamburg
Telephone: +49 428 71 - 26 28
Appointments arranged via entrance area of the SDZ:
Mon, Fri 8:00- 12:00, Tues 8:00- 16:00, Thurs 8:00- 18:00
By agreement on the telephone: Mon, Fri 8:00- 9:00

Hamburg-Mitte

Caffamacherreihe 1-3, 20355 Hamburg
Telephone: +49 428 54 - 49 43
Tues, Thurs 8.30 - 12.30 and by agreement on the telephone

Hamburg-Nord

Kümmellstraße 7, 20249 Hamburg
Telephone: +49 428 04 - 53 61 or - 53 62
Tues 10:00- 12:00, Thurs 14:00- 16:00 and by agreement on the telephone

Wandsbek

Wandsbeker Allee 71 -73, 22041 Hamburg
Telephone: +49 428 81 - 27 72
Tues 10:00- 12:00, Thurs 13.30- 15:00 and by agreement on the telephone

You can also find out the latest contact details and consultation hours on telephone number 115 and on the Internet at www.hamburg.de/behoerdenfinder (Search term: „Wohnungsnotfälle“).